



# Email/Messaging and Calendaring

Phase 2

Product Selection

Moira Gerety and Mike Campbell, EMCTF

Phase 2

March 10, 2011

# Recommendation Summary from Phase I

- Move to a common underlying technology for all UNM units
- Build an infrastructure that enables distributed flexibility, control and added value
- Continue the collaborative process to:
  - Investigate the tool set options to improve UNM communication
    - **Complete an RFP for messaging/calendaring for UNM**
    - Include community in selection (including faculty)
  - Develop a campus-wide implementation approach
    - Understand dependencies and required resource alignments
    - Develop multiple implementation scenarios
    - Develop cost models
    - Scope of implementation should include all campus and affiliated users
    - Develop a time table... accelerated with executive support, implementations from Fall '11 through Fall '12
  - Form Governance to oversee/support Program

# Phase 2 Approach

- Core Team Formed
  - Faculty, Staff and IT
  - Meets every Tuesday 8:00 AM, 933 Bradbury
- Moira Gerety, UNM IT, Sponsor, 10%
- Mike Campbell, UNMH, Sponsor, 10% Core Team, 10%
- Steve Spence, UNM IT, Core Team, 10%
- Tom Sanford, HSC, Core Team, 10%
- Dilek Inal, UNM IT, Core Team, 10%
- Robert Christner, Accessibility Services
- Rebecca Lubas, University Libraries
- Kristin Umland, Faculty, Mathematics and Statistics
- Nancy Jost, Clinician, UNMMG
- Dale Hendrickson, University Libraries
- Barbara Schaeffer, Linguistics\

# Phase 2 Approach

- Advisory Team formed
  - Faculty, Staff and IT
  - Help communicate and discuss issues that arise
    - Anne Murray, Legal
    - Carol A. Parker, Law School
    - Cinnamon Blair, UCAM
    - Cuitlauac Joaquin Cantu, Los Alamos I
    - Dale Hendrickson, University Libraries
    - Jeddediah Crandall, Faculty, Computer Science
    - Jennie Wong, IT, Business Services
    - Karl Benedict (Cannot participate), Director of ECAD
    - Kenedi Pollard, HSC Executive Offices
    - Kevin Stephensen, Office of the VP for Research
    - Linda Pardo, HSC Financial Services
    - Lisa Marbury, Institutional Support Services
    - Manu Patel, Internal Audit
    - Mary Ann Castillo, Valencia
    - Michele Hunley, HR
    - Rob Del Campo, Faculty, ASM
    - Ron Margolis, UNMH
    - William Gilson, Los Alamos

# Phase 2 Status

- Current State documents are being finalized
- Scope of conversions being identified
  - Which of the 30 some email systems will migrate now, migrate on implementation, or not migrate at all (teaching and research)
- Requirements are being developed
- Outline of the RFP is starting

# Requirements Highlights

- Must propose a market leader
- We're looking for a "stack"/complete product
- Departmental branding and administration
- Client independence and mobility
- Directory integration
- "Security"
  - HIPAA, FERPA, etc.
  - Records retention/archiving
  - Privacy
- Application integration
  - From Gmail to our Legal Case Management to EMS
- Offerer must have experience with large schools and hospitals

# Comments/Questions

- We are assuming that vendors will propose moving at least students “to the cloud” when we list cost containment as an objective
  - Live@edu, which is Microsoft’s cloud product
  - Gmail, which is Google’s cloud product
  - Would have to be integrated with our directory
- We are assuming that vendors might propose moving all users “to the cloud” ... how would faculty react?
- Any other comments?