



**INSTITUTIONAL
SUPPORT
SERVICES**

Faculty Senate Update

Tuesday, January 21, 2024 | 3:15-3:45 P.M.
Zoom Meeting





- **VP ISS Background**
- **ISS Units & Campus Overview**
- **Approach and Vision**
- **Example Key Projects**

Mission: ISS partners with stakeholders to enhance the campus experience, bringing people, resources, and places together to advance UNM's mission of education, research, and community engagement.

Pathway
to here....

And
where we
are
going...

LATER

NEXT

NOW

Several state-wide recognized athletic facilities including
**The Pit,
University Stadium,
Johnson Gym & Champions
Training Center**

7
Museums

3
Art
Galleries

**100+ miles
of utilities**

UNM produces
54%
of its electricity

Innovation in health care starts
with our learners & resonates
throughout our community

1,000,000+
Patient visits each year

2,000+
Students & Future
Healthcare Leaders

75,000+
Annual Emergency Care Visits

21,000+
Annual Surgical Care Cases

**2,240
beds**

in 2024
UNM Student
Housing
(+1,884 beds in ACC)

16
Food Venues

Serving
300K+
customers
annually

14.5M GSF

**Over 544
Bldgs**

**Over 1,300
Acres**

Branch Campuses
Gallup, Los Alamos, Taos, Valencia



Health
UNM Health & Health Sciences



Athletics



Auxiliaries
Golf, Bookstore, Parking, Food, Housing

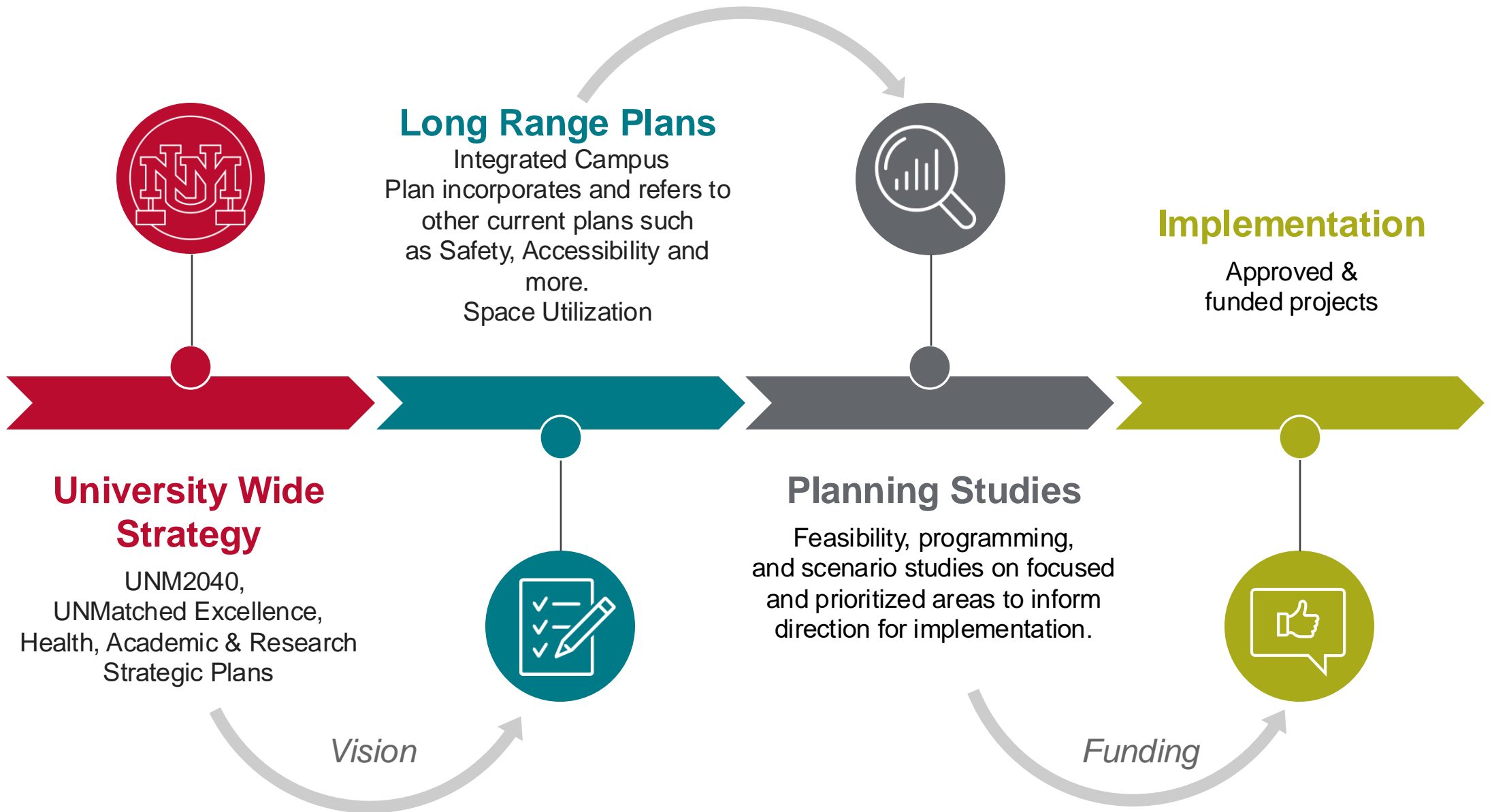


University Strategies
Institution-wide projects



Academics & Research







BOOKSTORES



**CAMPUS
CAPITAL
& SPACE
PLANNING**



**FACILITIES
DESIGN &
CONSTRUCTION**



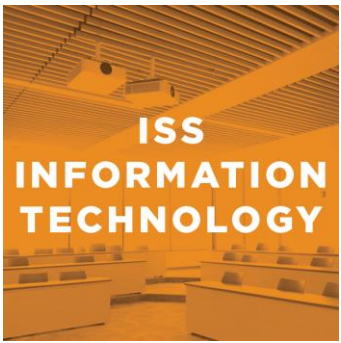
**FACILITIES
MANAGEMENT**



FOOD



**GOLF
COURSES**



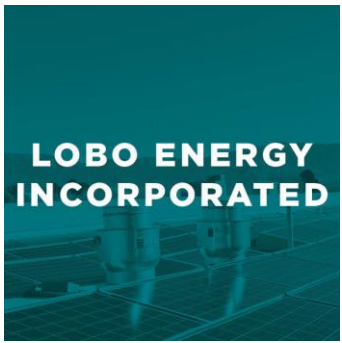
**ISS
INFORMATION
TECHNOLOGY**



**ISS
MARKETING &
COMMUNICATIONS**



**LOBO
DEVELOPMENT
CORPORATION**



**LOBO ENERGY
INCORPORATED**



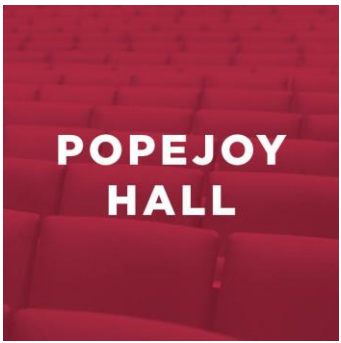
**LOBOCARD
OFFICE**



**NEW MEXICO
PBS**



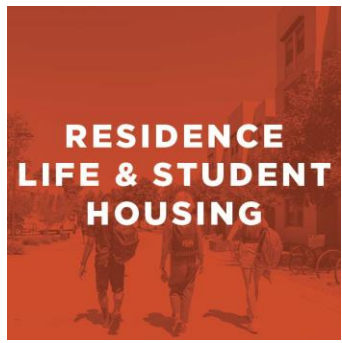
**PARKING &
TRANSPORTATION
SERVICES**



**POPEJOY
HALL**



**REAL ESTATE
DEPARTMENT**



**RESIDENCE
LIFE & STUDENT
HOUSING**



**STAFF
COUNCIL**



SUSTAINABILITY



**UNIVERSITY
CLUB**



**UTILITY
SERVICES**



**VICE
PRESIDENT'S
OFFICE**

We are UNM's Support Services



BOOKSTORES

CAMPUS CAPITAL & SPACE PLANNING

FACILITIES DESIGN & CONSTRUCTION

FACILITIES MANAGEMENT

FOOD

- Planning/Capital
- Project Intake Alignment
- Focused project management
- Facilities Assessment
- AVP Facilities Services

ISS MARKETING & COMMUNICATIONS

LOBO DEVELOPMENT CORPORATION

- Alignment with AVP

LOBOCARD OFFICE

- New office
- GHG Inventory
- Sustainability Plan
- STARS Reporting

PARKING & TRANSPORTATION SERVICES

POPEJOY HALL

REAL ESTATE

- Construction Notices
- Project event management
- Professional and unified marketing
- ISS Newsletter and updates

RESIDENCE LIFE & STUDENT HOUSING

STAFF COUNCIL

SUSTAINABILITY

UNIVERSITY CLUB

UTILITY SERVICES

- Alignment with AVP



Vision



A financial & operationally sustainable Facilities Management team.

Assessment



Strategic review & evaluation of:
Financial Sustainability,
Operational Effectiveness,
Service Level Alignment,
Workforce Optimization

Team



Lead: Shawna Wolfe

Functional Leads:
Tabia Murray Allred
Texanna Martin

Subject Matter Experts:

Rick Henrad
Shawn Arruti
Amanda Gerard
Jeff Zumwalt
Anne Jakle
Lydia Thomas

Functional Unit Managers

Feedback



Initial:

- VP Shawna Wolfe & FM Assessment Team met with hundreds of FM staff on Sept. 17 - 18, 2024.
- Custodial, Grounds, Maintenance, and general staff provided detailed feedback on the current state and needs.
- Functional Unit Manager Interviews on Needs

Approaching:

- FM Staff Roundtable Discussions
- Stakeholder Feedback

Outcome



Actionable Recommendations:

1. Near-term Implementation
2. Next FM Leader

- **Goal 2: Student Experience & Educational Innovation**

- **Business and Operational Effectiveness:**

- *Operational Excellence:* Align business services with university needs for financial health and efficiency.
- *Technology Support:* Enhance campus environments and explore new technologies for course content and student opportunities.

- **Goal 4: Sustainability**

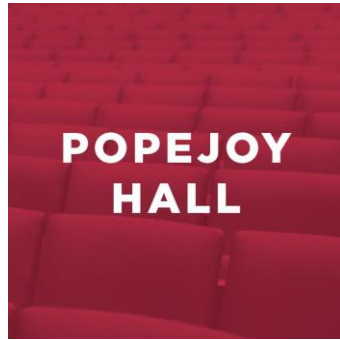
- **Integrated Campus Plan (ICP) Initiatives:**

- *Space & Asset Management:* Optimize campus space with a utilization system and update the deferred maintenance plan.
- *Land Use & Learning Environments:* Define land use strategy and update learning environment guidelines for modern classrooms.
- *Safety & Mobility:* Improve campus circulation, parking, and safety with new plans and public safety technology.

- **Promote Environmental Sustainability:**

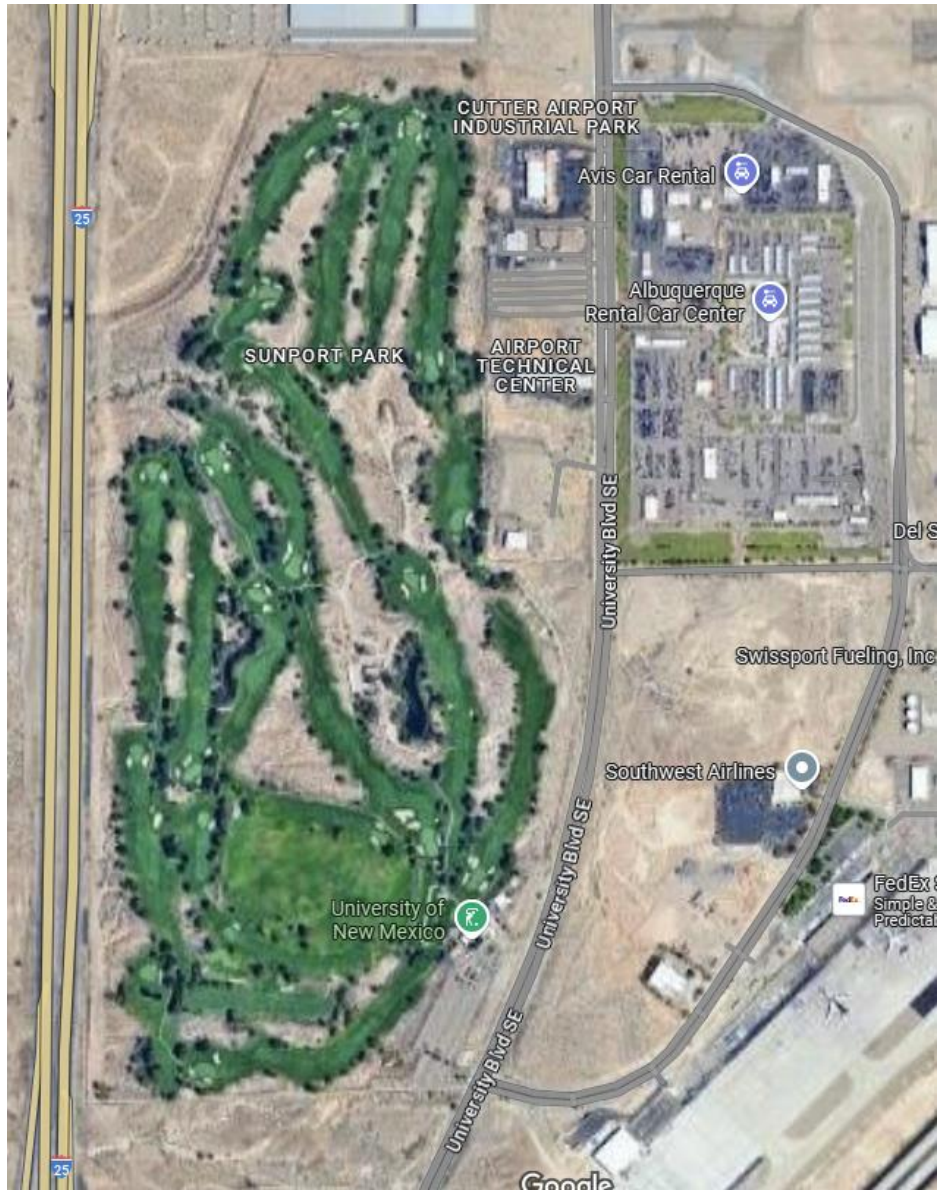
- *Sustainability Planning & Footprint Reduction:* Collect data, engage stakeholders in strategic planning, and implement cost-effective projects to reduce environmental impact using grants and incentives.
- *Awareness & Engagement:* Increase sustainability visibility on campus and in the community through outreach initiatives.





- **Bookstore:** Equitable Access, Space Planning
- **Food:** New Food Vendor-Aramark, programs
- **Golf:** Comprehensive review of business, capital
- **Parking:** Support of projects, Long-term planning
- **Popejoy:** Events, Broadway for Teens, Vets

GOLF COURSES





Food Insecurity Partnerships



SNAP - Coming soon to on campus markets.

Upcoming Renovations:

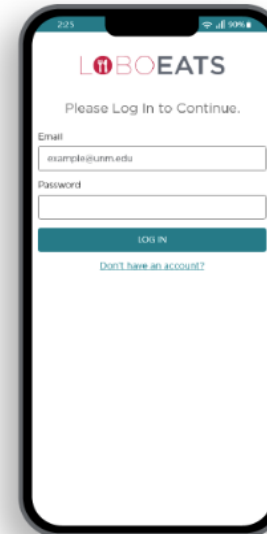
- La Posada
- Freshens – New Concept in the SUB
- Lobo Grill Refresh (Patio and meeting room)
- Chick-fil-A Refresh
- New SUB Dining Furniture
- Convenience Store/Market Refreshes

Upcoming Programmatic Updates:

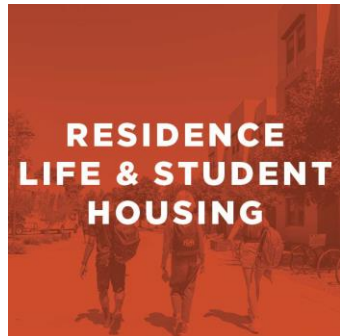
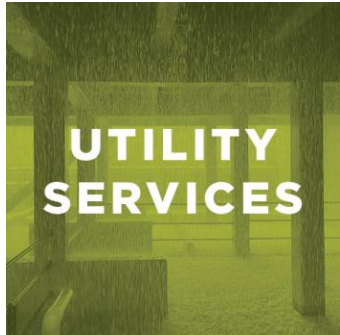
- Introduction of 'Pay What You Can' location
- Build sustainable local partnerships



Food Delivery Bots – Launched Fall 2024. Available through Grubhub mobile app.

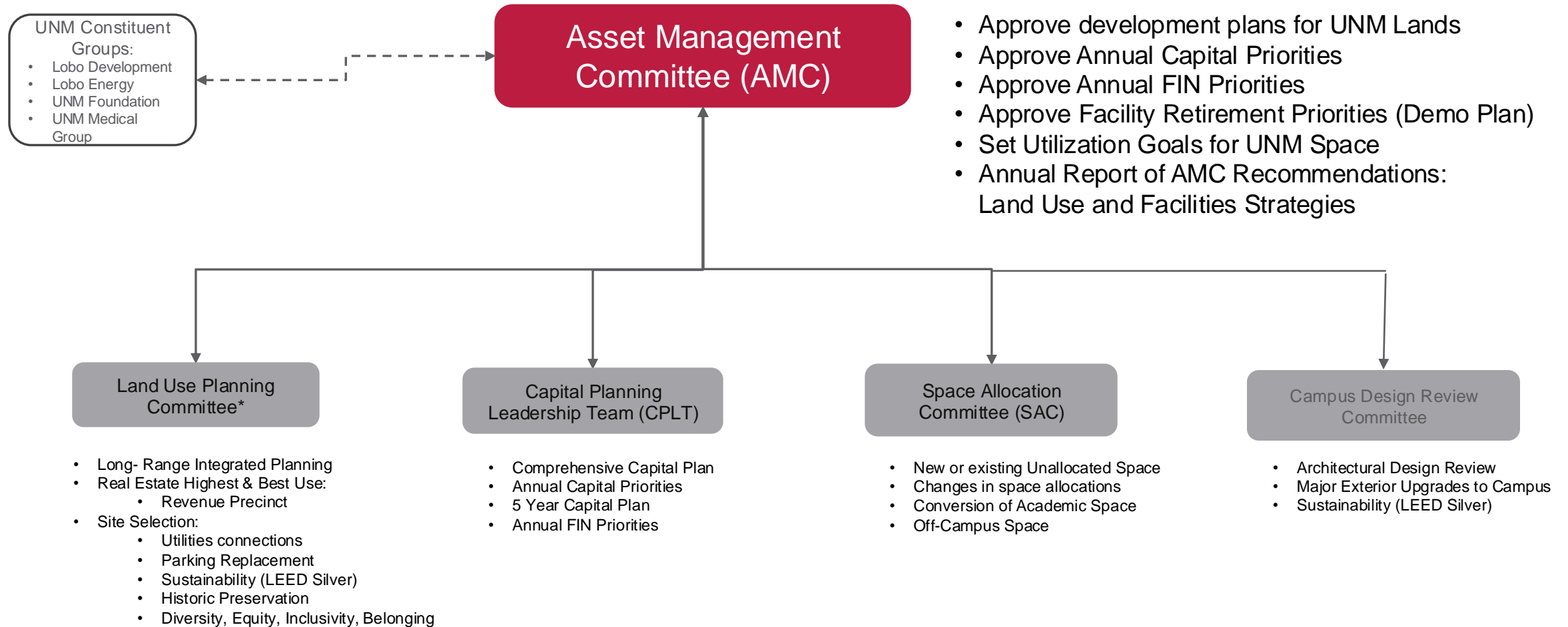


Lobo Eats (Food Recovery Mobile App) – Collaborating with IT to improve functionality and grow participation



- **Capital:** Metric based comprehensive capital plan with a one university view
- **Planning:** ICP, project frameworks/approach, long-term visioning (e.g. Lomas Corridor)
- **Design:** One project management approach
- **Facilities:** Service Level Approach
- **Utilities:** Geothermal
- **Lobo Development:** TIDD
- **Housing:** Program development, renewal, housing capacity
- **PBS:** Programming, future facility
- **Sustainability:** Started up, Sustainability Plan, GHG inventory, STARS

Asset Management Program – Committee Responsibilities





Baseline Data Collection



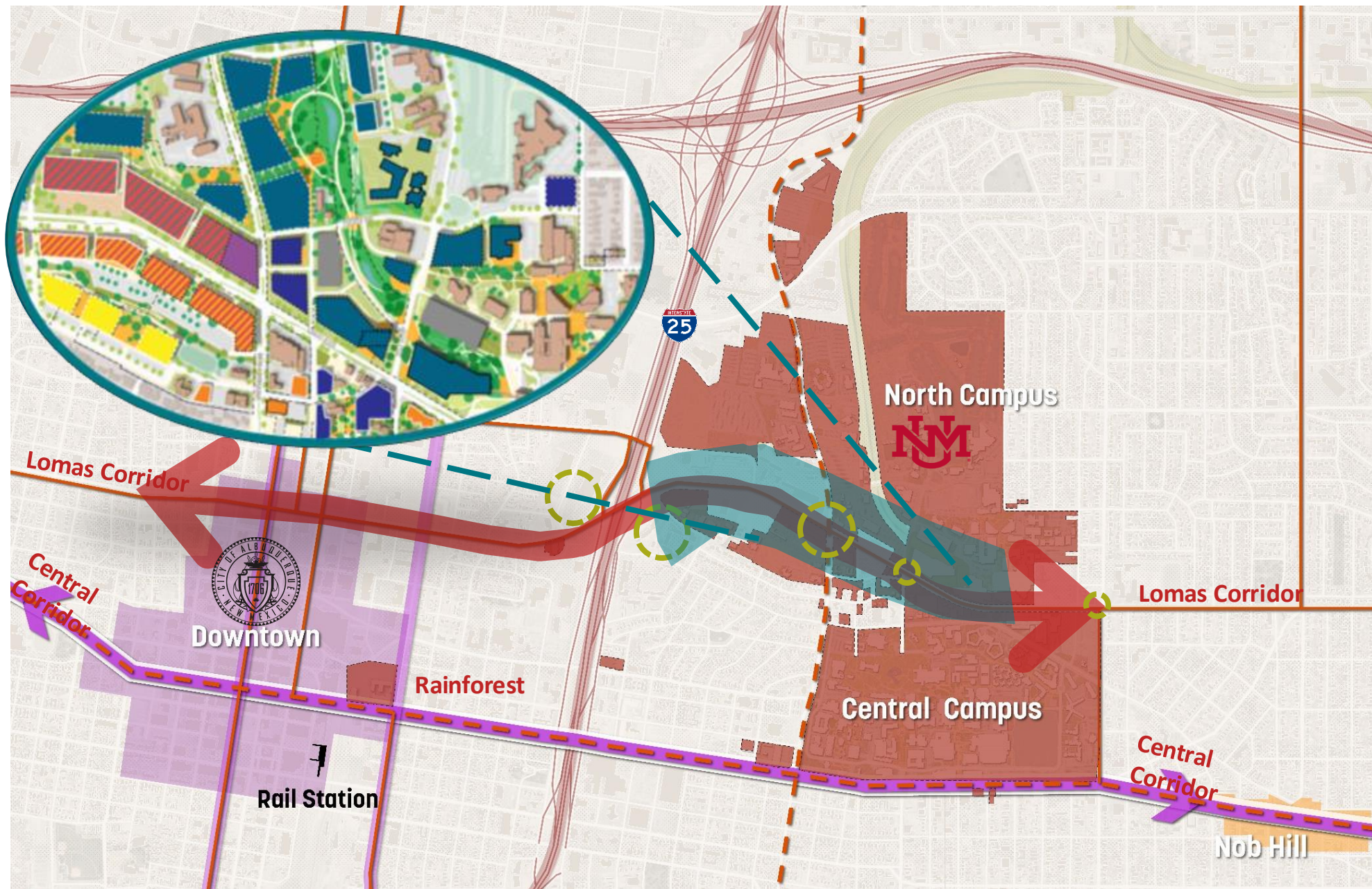
GREENHOUSE GAS INVENTORY 2024



Sustainability Planning

	Phase I	Phase II	Phase III	Phase IV
	Information Gathering	Analyzing	Drafting	Vetting/ Finalizing
Individual Interviews	•			
Focus Groups	•			
Campus Survey		•		
Public Meetings		•		•
Steering Committee	•	•	•	•

Lomas Focus Areas



-  Gateways
-  Street-facing Mixed Use
-  Lomas Corridor

UNM: Mixed Use Vision-Inspiration: Live, Work, Play (cont.)



School of Medicine Facility Planning

Coming Soon!



Fitz Hall Snapshot

Built in 1967

179,527 Gross SF

163,208 Net Usable SF

101,426 Net Assignable SF

56% Building Efficiency Ratio



School of Medicine Future

Enhancing the UNM School of Medicine on Campus

Fitz Hall currently serves as the hub for the School of Medicine. While it has played a crucial role in supporting the School of Medicine, but the program and campus **needs a new facility to meet the demands of a modern academic medical program.**

Including:

- **Outdated & Aging Facilities / Infrastructure:** Lacking advanced technological capabilities and modern amenities essential for contemporary medical education and research.
- **Inefficient Floor Plans & Inadequate Space:** Inefficient floor plans feature oversized mechanical spaces that consume valuable space.
- **Need for Modernization and Flexibility:** To support evolving needs, a flexible building designed for future technologies is essential for health care learners and researchers.

Long Term Relocations

Long Term Health growth plan impacts several units within a "Boot"

Total "Boot" Area Impacted**

- **19** Buildings
- **153,971 SF** Space Occupied

** Includes FM plus non-FM allocated space

- **\$57.9 million*** in Deferred Maintenance (within the "Boot") to be addressed

*need to confirm with FM's latest assessment

LEGEND

- PROPERTY BOUNDARY
- EXISTING BUILDING
- NON-UNM BUILDING
- MAIN OPEN SPACE
- SURFACE PARKING

"The Boot"

- 203- Technology Services
- 204- Service Building
- 213- Landscape Storage Building
- 216- Automotive
- 217- KNME TV Studio
- 219- FM Sign Shop
- 220- Lock Shop
- 223- Warehouse
- 233- Environmental Health & Safety
- 250- Warehouse Building
- 251- Warehouse Building
- 252- Welding Shop
- 262- University Services
- 265- KNME TV Store & Development Dept.
- 273- Contract Archeology
- 274- FM Storage
- 276- FM Recycling
- 276B- FM Recycling (not shown on map)
- 276C- FM Landscape and Grounds

QUESTIONS

