

UNM Faculty Senate IT Use Committee

Thursday, September 24, 2020

No face-to-face meeting location

1:00 pm – 2:00 pm

Join Zoom Meeting

<https://unm.zoom.us/j/92647004971>

Meeting ID: 926 4700 4971

Chair: Trenia Walker

Attendees (Voting Members): Huaiyu (Mike) Duan, David Hurley, Jennifer Laws, Han Li, Peter Lisignoli, Mary Rice, Alexa Wheeler, Carla Wilhite, Marek Osinski (UNM Research Policy Committee representative), Anna Borders (ASUNM representative), Krystah Pacheco (ASUNM representative)

(Guests): Elisha Allen (IT/AT), Trina Altman (IT/AT), Duane Arruti (IT/AT), Dean Bernardone (IT/AT), Jon Bockock (IT/AT), Jonahlyn Gilstrap-Oskay (IT/AT), Nader Khalil (IT/AT), Debby Knotts (IT), Brian Pietrewicz (IT/AT), Steve Spence (IT/AT), Stephanie Spong (CDL), Alesia Torres (IT/AT)

Regrets: Stephen Hernandez, Dusadee Sarangarm, Julia Scherba de Valenzuela

Topics

1. Welcome to ASUNM members Anna and Krystah
2. Review of meeting minutes from 8/27/2020
 - One correction: Marek Osinski representative from Research Policy Committee
 - Laws proposed motion to accept minutes with correction. Osinski seconded. Vote of members to accept with correction: unanimous
3. Huaiyu (Mike) Duan's raised a question/concern from a colleague: some faculty just designed a first online class and in doing so, gained some understanding of BlackBoard LMS. There's growing concern from some faculty that a new LMS and migration to a new system will be too much given the current climate.
4. Stephanie Spong (CDL) created a "dear colleague" letter for FS-ITUC members to send to our college "constituents" to invite them to participate in the RFP process. Also to offer information, links and assistance (within our committee charge). Hopefully this will help calm some anxiety.
5. LMS RFP updates – Stephanie Spong (CDL) and Jon Bockock (IT/AT)
 - BlackBoard contract over in September 2022
 - December 2023 BlackBoard will stop support self-supporting installations – must migrate to their cloud environment. This would be the easiest migration scenario.
 - Vendor selection by Fall 2020; some piloting of new system; first full semester with "new" LMS - Summer 2022.

- Good campus participation in RFP process: 257 faculty responses to the link; 55 from Salud; 15 students
 - October vendor meetings begin – part of the questioning will include the course migration process from BlackBoard Learn
 - This is a 5-10 year investment
 - Priorities: finalizing vendor selection; finalizing support
6. Current BlackBoard problems - Dean Bernardone (IT/AT)
 - Current problems with Kaltura – started with Chrome Browser update; still issues with Mashup; noted on IT alerts page
 - Load related issues – system has been overloaded by 3 times the former magnitude of usage
 - Especially large video files; intermittent issues; looks like it is smoothing out over time
 - Firefox may be better browser option than Chrome
 - Zoom performance glitches but far fewer; considering 17k-18k meetings per week; new features and functionalities added
 7. RFP LMS using Teams, with Team channel for each vendor
 - Trina Altman (IT/AT) and Stephanie Spong (CDL)
 - Creating 3 empty sandboxes for testing and training; opportunity to test features including uploading content, quizzes, etc.; all can get entry as student user
 - CDL hiring data analyst to conduct 90 minute cognitive interviews – hoping for 15 participants including faculty and students
 8. As RFP discussions become more specific around LMS/vendors, there is a need for everyone involved to sign a confidentiality agreement.
 9. Will make sure that the vendors are including for testing, only those features for which we would be contracting – no additional cost add-ons
 10. Next meeting will be on October 22 from 1-2 and will be on MS-Teams (another medium=message as part of the meeting).

Next Meeting: *October 22, 2020*

MS Teams - FSITUC