

UNM Faculty Senate IT Use Committee

Thursday, March 25, 2021

No face-to-face meeting location

1:00 pm – 2:00 pm

Join Zoom Meeting

<https://unm.zoom.us/j/92647004971>

Meeting ID: 926 4700 4971

Chair: Trenia Walker

Attendees (Voting Members): Huaiyu (Mike) Duan, David Hurley, Han Li, Mary Rice, Julia Scherba de Valenzuela, Carla Wilhite, Pamela Cheek (Associate Provost), Pamela Pyle (FS Business Council), Anna Borders (ASUNM representative), Krystah Pacheco (ASUNM representative)

(Guests): Elisha Allen (IT/AT), Trina Altman (IT/AT), Duane Arruti (IT/AT), Dean Bernardone (IT/AT), Jon Boccock (IT/AT), Aeron Haynie (CTL/CDL)

Regrets: Jennifer Laws, Dusadee Sarangarm

Topics

1. Review of meeting minutes from 1/28/2021
 - Julia Scherba de Valenzuela proposed motion to accept minutes. David Hurley seconded. Vote of members to accept
2. ITV/OSYNC Classrooms – Elisha Allen
 - ITV rooms on UNM campus(es) – where students had to come to campus for virtual courses rather than connect with personal devices – began outmoding in 2012. UNM resources shifting from Osync/ITV. During the Pandemic, resources shifted significantly from Osync to Learn to facilitate remote/hybrid instruction. Now cannot effectively use ITV on campus – camera operators are the same team of people and have been shifted. Phasing out Osync will begin in Summer 2021. Building out additional capabilities for remote presenters and students. Resulting in greater support for Zoom beginning Fall 2021.
 - IT/AT support for hybrid classrooms. Information can be found: <https://at.unm.edu/>
 - Discussion over “hi-touch, white glove” service for a few classrooms or expand to a larger number where the controls are simplified; non-intrusive technology
3. Asking department faculty for IT challenges and requests – Pamela Pyle
 - Pamela P suggested that FS-IT Use Committee members “bring an IT/AT person” to a college or department meeting to ask about faculty special technology needs.
 - Email q&a with Elisha Allen related to Canvas LMS campus migration was forwarded to listserv on 3/26/21

4. Multi-Factor Authorization (MFA) update – Duane Arruti
 - Rollout was non-eventful: 72 tickets (including 42 for BB Learn)
 - Team was ready
 - IT service desk was prepared and ready
 - While the MFA was “newly applied” to the entire campus, wasn’t new. Had been first tested on UNM retiree user group

5. 2021 CIO Rewards & Recognition – 3/31/21 – Nominate Exceptional UNM IT Employees – Duane Arruti
 - Link to nominate IT employee (staff and students): [IT Rewards and Recognition Nomination \(unm.edu\)](#). You will need to log-in to complete the nomination form
 - Short turnaround time for the March awards; however, there will be additional award periods so more opportunities to nominate IT staff: 6/30/21, 9/30/21 and 11/30/21 and IT students 4/30 and 11/30/21

6. IT/AT/CDL updates
 - Canvas LMS - Jon Boccock
 - Update on plagiarism prevention tool. The BB Learn tool, “SafeAssign” isn’t available on Canvas. Now piloting “UniCheck”
 - For LMS real-time updates: <https://at.unm.edu/lms/canvas>

 - Zoom update – Dean Bernardone
 - For information and updates related to virtual communication: <https://webmeetings.unm.edu/>

Next Meeting: April 22, 2021