

UNM Faculty Senate IT Use Committee

Thursday, October 22, 2020

No face-to-face meeting location

1:00 pm – 2:00 pm

MS Teams

FS-ITUC

Chair: Trenia Walker

Attendees (Voting Members): Huaiyu (Mike) Duan, David Hurley, Jennifer Laws, Han Li, Peter Lisignoli, Gulshan Parasher, Mary Rice, Julia Scherba de Valenzuela, Alexa Wheeler, Carla Wilhite, Marek Osinski (UNM Research Policy Committee representative), Anna Borders (ASUNM representative), Krystah Pacheco (ASUNM representative)

(Guests): Elisha Allen (IT/AT), Trina Altman (IT/AT), Duane Arruti (IT/AT), Dean Bernardone (IT/AT), Jon Boccock (IT/AT), Debby Knotts (IT), Brian Pietrewicz (IT/AT), Stephanie Spong (CDL)

Regrets: Stephen Hernandez, Dusadee Sarangarm

Topics

1. Review of meeting minutes from 9/24/2020
 - Jennifer Laws proposed motion to accept minutes with correction. Huaiyu (Mike) Duan seconded. Vote of members present: majority accept; one abstention.
2. Discussion of Flash “ending” on 12/31/2020. Trina Altman (IT/AT) provided links for additional information we can share: UNM <http://online.unm.edu/help/learn/support/end-of-flash.html> and Adobe <https://www.adobe.com/products/flashplayer/end-of-life.html>
3. Thanks to Stephanie Spong (CDL) for creating templates for support/contact letters that members could send to their respective units
4. Jon Boccock (IT/AT) proctoring tools on BlackBoard Learn: Respondus vs. Proctorio <http://online.unm.edu/help/learn/faculty/assessments/respondus-lockdown-browser/> Respondus tool was added to BB Learn in Spring 2020 (remote instruction due to Covid) as an additional option for course instructors. This was in addition to Proctorio, although there were many negatives already expressed by students and instructors about this tool.

UNM offered Respondus for initial year – cost to UNM was \$10k but no additional fees passed along to students. Unlike Proctorio which passes along costs to students - \$20 per student/per year. This is proving cost-prohibitive for some students. Plus many recorded problems with Proctorio from students and instructors, without much company support. UNM currently offering both tools; however, need to make decisions in Spring for continuing Respondus and/or phasing out Proctorio.

Respondus is not without issues. Some students with Chromebooks can't run Respondus and not all students have webcams that are required to use this proctoring tool. FS-ITUC student members also reported issues from students using Respondus in the dorms that noise-levels in the building caused alerts in Respondus. The IT/AT have made loaner laptops available for students. There is also testing/lab space set up in Dane Smith Hall for student testing requiring Respondus.

The initial purchase of Respondus is only for one year and will need to be renegotiated in Spring 2021. Jon Boccock brought to the FS-ITUC to ask whether there is broad support for keeping Proctorio.

CDL offers information to instructors about assessment alternatives to quizzes/testing. Stephanie Spong (CDL) If folks are interested in moving away from assessments that require proctoring, we have a guide to alternative assignments to assess student learning: <http://cte.unm.edu/assets/docs/resources/alternative-assessments-guide.pdf>

5. Discussions about LMS RFP. It was suggested that it might be proper for FS-ITUC members sign the confidentiality agreement that all who participated in the LMS "testing" had signed: https://forms.unm.edu/forms/lms_eval_confidentiality_agreement. Trina Altman (IT/AT) reported that all but three FS-ITUC members had signed the confidentiality agreement.
6. Some FS-ITUC members questioned why they were assigned a guest status on Teams – turns out that only those who are on the @unm server can be "members" on Teams. Anyone who uses @salud or other network are assigned "guest" by Teams.

One benefit of being a "member" on Teams is [re]capture of chats in the archive.

IT/AT recommended that members use their @UNM access for meetings on Teams.

7. Next meeting (last of the academic semester and calendar year) is on December 10, 2020 from 1pm-2pm on Zoom <https://unm.zoom.us/j/92647004971>