**UNM Faculty Senate IT Use Committee**

**Thursday, October 28, 2021**

**No face-to-face meeting location**

1:00 pm – 2:30 pm

Join Zoom Meeting

<https://unm.zoom.us/j/96069056335>

Meeting ID: 960 6905 6335

Chair: Trenia Walker

Attendees (Voting Members): Evan Ashworth, Nathaniel Bland, Stephen Hernandez, Jennifer Laws\*, Han Li, Patricia Oakley, Marek Osinski (UNM Research Policy Committee representative), Deborah Rhue, Holly Surbaugh, Alexa Wheeler, Xiaozhong John Yu

(Guests): Elisha Allen (CDL/IT/AT), Trina Altman (IT/AT), Jon Bocock (IT/AT), Aeron Haynie (CTL), Austin Megli (CDL), Stephanie Spong (CDL), Lisa Yuka (IT/AT)

**Topics**

1. Review of meeting minutes from 9/23/2021

Motion to accept Stephen Hernandez, seconded Elizabeth Macri, approved by members

1. BlackBoard Learn Security updates - Jon Bocock (IT/AT) & Stephanie Spong (CDL)

Unexpected urgent security upgrade went smoothly. Also included a WYSIWYG editor update and upgrade to Oracle.

1. Canvas Rollout Updates – Jon Bocock (IT/AT) & Stephanie Spong (CDL)

Security updates on BlackBoard Learn delayed Canvas rollout timeline. Loss of 3 weeks because of the BBL updates. There was a planned opt-in for instructors for Spring 2022 but that had to be set aside.

All instructors have received access to sandbox courses to begin hands-on practice with Canvas features. These were small temp spaces just to practice using the features and not full development course shells. These should be available in mid-Spring semester. Links to online Canvas training courses were shared with instructors.

BBL courses will be bulk exported/imported to Canvas. This includes 5500 courses from Spring 2021 and currently importing Summer 2021. CTL has been sample testing course imports for accuracy.

Importing most recent BBL courses to Canvas. There will be a request process to import courses that were not part of the bulk import process from the archives.

Some units from north campus have different migrations planned. Nursing migration of courses and Pharmacy (not on BBL) is starting fresh in Canvas. The Medical School just renewed 2DL/Brightspace and plan to reevaluate after their licensing term is over.

Faculty concerns over access to course development shells for Summer 2022. The Summer 2021 courses have been imported to Canvas with NO student data. CTL is testing courses in batch import. Using a 2-week window for turnaround. Hope is to complete the testing before the holidays.

NET ID and Banner systems have to be modified/synced with Canvas. This will bring the Destiny One system used in non-credit/Continuing Education areas into Canvas.

1. Adobe Creative Cloud email – Elisha Allen (IT/AT)

There was concern from faculty who received an email from Adobe stating that access had been taken away. Turns out that it was sent to campus users in error because of upgrades that had been added to the service. A decision was made not to send to the entire campus community because it might create questions/concerns from those who did not receive the email.

This led to a question from a branch campus member about a potential update from Adobe that would allow a license for virtual desktop access. This is an ongoing issue, TBD.

1. Qualtrics update – Elisha Allen (IT/AT)

Enterprise software license for entire campus access will roll out over the next year. Units on campus had their own licenses for survey software: Qualtrics, Opinio or Survey Monkey. A campus license for Qualtrics may be preferable. IT/AT working with campus units including the branch campuses, HSC and the OVPR to heck redundancies with other Qualtrics licenses and other survey software (Opinio, Survey Monkey, etc.). Qualtrics Enterprise license is allowed for all UNM units except “hospital users.”

1. CyberSecurity Update – Duane Arruti (IT/AT)

UNM has increased cyber security in the network to monitor suspicious activity, especially Outlook email. Quarantining suspicious email has increased. If a suspicious email is suspected, the email is quarantined and the intended recipient is notified. The email is not deleted from the system and the user can request the email be delivered.

In an attempt to monitor cybersecurity practices among campus users, and help alert and educate users, the IT/AT will develop an intentional phishing campaign. If a user answers the phishing email, there will be some sort of response as a consequence. This is TBD.

1. Faculty Constituent Concerns

* Mendeley v Zotero – A faculty member asked why the latest version of Office 365 available to students for free will not allow the Mendeley Cite add-in, which is an option that IT could potentially allow/authorize, but now it is not allowed. Zotero is an option but the instructor’s preference is Mendeley. She has instructed students to use this, which will be a change for both. Can the Mendeley option be re-added?

IT/AT will investigate.

* What can IT/AT advise for the Windows 11 update? Are there compatibility issues with Canvas?

It is similar to Windows 10 but too soon to know anything major. Browser compatibility is a bigger issue for Canvas than OS.

1. Meetings Spring 2022 schedule:

* January 27; February 24; March 24; April 28; May 26\*
* 1-2:30
* Zoom:  <https://unm.zoom.us/j/96069056335>

Meeting ID: 960 6905 6335

Passcode: 8675309

**Next Meeting(s): December 2, 2021**