UNM Faculty Senate IT Use Committee Thursday, April 22, 2021

No face-to-face meeting location

1:00 pm - 2:00 pm

Join Zoom Meeting https://unm.zoom.us/j/92647004971 Meeting ID: 926 4700 4971 Passcode: 8675309

Chair: Trenia Walker

Attendees (Voting Members): Huaiyu (Mike) Duan, Stephen Hernandez, David Hurley, Jennifer Laws, Han Li, Peter Lisignoli, Julia Scherba de Valenzuela, Carla Wilhite, Marek Osinski (UNM Research Policy Committee representative), Pamela Cheek (Associate Provost), Anna Borders (ASUNM representative), Krystah Pacheco (ASUNM representative)

(Guests): Elisha Allen (IT/AT), Trina Altman (IT/AT), Duane Arruti (IT/AT), Dean Bernardone (IT/AT), Jon Bocock (IT/AT), Jeff Gassaway (IT/AT), Todd Hynson (HSC Registrar), Sheila Jurnak (UNM Main-campus Registrar), Lisa Yuka (IT/AT)

Regrets: None

Topics

- 1. FERPA training for faculty Jenn Laws
 - Family Educational Rights and Privacy Act (FERPA) initially passed 1974, grounded in a print world. Burden on the university to monitor FERPA.
 - Online learning has expanded the "universe of materials" [that should be] protected by FERPA
 - Many instructors are not aware of FERPA guidelines for online instruction
 - The Pandemic and the rushed move to remote instruction magnified this lack of awareness by instructors. There will continue to be online instruction, perhaps to an even grw=eater degree given the experience with online and the move to the new more facile Canvas LMS
 - UNM has training through Learning Central, but it seems not to be well-known by faculty: EOD 795 AACRAO FERPA Training for UNM Personnel
 - UNM AT has provided guidance for online instructors: <u>https://at.unm.edu/legal-and-</u> <u>compliance/ferpa-considerations.html</u>
 - There has been federal guidance on this: <u>https://studentprivacy.ed.gov/sites/default/files/resource_document/file/FERPAandVirtua</u> <u>lLearning.pdf</u>
 - Should FS-IT Use Committee have a response to FERPA concern?
 - Issue a broad general statement of concern to the Faculty Senate?
 - Support mandatory training/certification for faculty on FERPA? For all faculty? For all online/hybrid instructors? Once? Annually?

- More conversation on this topic is needed
- 2. Challenges to students who have to navigate multiple tools Pamela Cheek
 - With adoption of Canvas LMS, consider a single LMS for the entire campus
 - Some student issues, especially for 1st and 2nd year students, caused by multiple T&L platforms across campus(es): navigation, time management and calendars
 - Faculty have always been able to choose online platform/LMS
 - Should FS-IT Use Committee members help persuade faculty to use Canvas LMS?
 - Julia Scherba de Valenzuela explained that she did not use BlackBoard Learn for her classes because of the accessibility issues for her as instructor and for her students.
 - Instructor voice and choice must be respected choice options must be maintained may ask faculty to test functionality of new Canvas LMS to see if concerns are addressed
- 3. IT/AT/CDL updates
 - MFA rollout update
 - Largely successful
 - Prior to rollout: 65 account compromises per month; 0 since

Next Meeting: May 27, 2021